

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF FREDRIC QUINTO'S) CASE NO. VZN-T-23-01
FORMAL COMPLAINT AGAINST ZIPLY)
FIBER NORTHWEST, LLC)

)

ZIPLY FIBER'S COMPLIANCE REPORT

In accordance with Order No. 35794, dated May 30, 2023, Ziplly Fiber Northwest, LLC submits Attachments A and B. Attachment A consists of a series of photographs chronicling Ziplly Fiber's burial of cable between pedestals, along with the Ziplly Fiber internal trouble ticket reporting completion of the job on June 9, 2023. Attachment B is a witness statement from a neighbor attesting that cable undergrounding work was completed on the same date.

WHEREFORE, Ziplly Fiber asks the Commission to close the formal complaint in this docket.

Respectfully submitted,



George Baker Thomson, Jr.
Associate General Counsel
135 Lake St. So., Suite 155
Kirkland WA 98033
legal@ziply.com

ATTACHMENT A























Review a ticket

Ticket ID = 36688111130859

Requested By: CHRISTOPHER VICKERY
 Requestor ID: 409966
 Requestor CBR: 4255823523
 Technical Manager: CHRISTOPHER VICKERY
 Expedite: Yes
 Escalation?: Yes
 Escalated By: CHRISTOPHER VICKERY
 Escalation Notes: THIS CABLE PLACEMENT IS FOR A PUC COURT ORDER. THIS NEEDS TO BE COMPLETED 6/9/2023
 Escalate Type: MGR ESC
 Status:
 Tech CRIS ID:
 WR Call Number:
 Vendor Disp Tech:
 Vendor Assigned:
 Complete Date:
 Invoice Number:
 Invoice Total:
 Customer has service:
 FTR Cut Over Needed:
 Trip Charge Applies:
 Notes:
 Submit:
 Job Type: Trouble
 Install Type: REP
 VxField Call ID: N/A

Drop

Drop Class: Copper
 Drop Type: Buried
 Temporary Drop:
 Was the drop cut?
 Drop Length: 180'
 Actual Drop Length:
 Bore Required:
 Actual Bores with footage:
 Cross Street:
 Right-of-way Info:
 Permit Required: Unsure
 Customer approved drop route: NEED TO BURY CABLE FROM PEDESTAL AMDMS 261P1 ON HONEYSUCKLE AVE THROUGH BACKYARD OF 8928 N RAMSEY RD TO PEDESTAL AMDMS 261P1-S3 LOCATED IN BETWEEN FENCE LINES AT 8973 N NEUFELD RD.
 Last Edited: 2023-06-09 13:33:15

Notes or Special Instructions:
 CABLE HAS BEEN BURIED FROM PEDESTAL TO PEDESTAL. ALL OTHER CABLE ABOVE GROUND HAS BEEN REMOVED.

Facilities

F1 Cable Pair: N/A
 F1 Lead & Ped: N/A
 F2 Cable Pair:
 F2 Lead & Ped:
 F3 Cable Pair:
 F3 Lead & Ped:
 Submit:
 Sketch Preview



Customer

Customer TN: 2087724765 / 0
 CBR: 2087724765
 Customer Name: FRED QUINTO
 Address: 8989 N NEUFELD RD
 City: HAYDEN
 State: ID
 County: KOOTENAI
 Township: HAYDEN
 Office: AMDMS_NW

Commitment

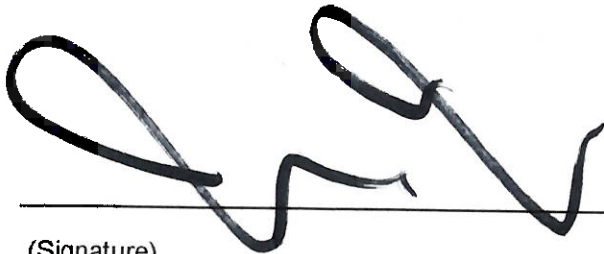
DPI Commit Date: 2023-06-09
 BSW Commit Date: 2023-06-09
 Note added in DPI? No

Audit Trail

2023-06-09 13:33:15 - 409966: Actual Drop length changed to: 185'
 Status changed to: CMP
 2023-06-09 13:31:51 - 409966: Completed Date changed to: 2023-06-09 00:00:00
 Notes Added: CABLE HAS BEEN BURIED FROM PEDESTAL TO PEDESTAL. ALL OTHER CABLE ABOVE GROUND HAS BEEN REMOVED.
 Status changed to: CMP and moved to ERR
 2023-06-09 11:45:20 - 409966: Status changed to: DIS
 2023-06-09 11:44:57 - 409966: Drop length changed to: 180'
 Directional Bores changed to:
 Cable Pair changed to: N/A
 Lead/Ped changed to: N/A
 Status changed From: ERR To: SWR
 2023-06-09 11:06:14 - 409966: Ticket Created

ATTACHMENT B

I JAYME BUCK am the (homeowner/current resident)
of 8928 N Ramsey Rd, Hayden, ID. 83835. I was witness to the buried placement of cable in the
backyard of my address on this date _____.



(Signature)

JAYME BUCK

(Printed name)

6/9/23

(date signed)